

SUMMARY OF QUALIFICATIONS

22 years of experience as an IT specialist, SR. Analyst and Project Manager. Proven record of making decisions under constantly changing environments and leading teams through implementation projects. A driven IT professional, with a focus on vast IT mergers, coupled with organizational and interpersonal relationship skills.

CLEARANCE

TS SCI Eligible for Clearance. Current Secret Clearance.

EXPERIENCE

Planned Systems International Project Manager

October 2014– 2017

North Chicago Wireless Implementation and Enhancement Project

Lead the delivery of a turnkey wireless GIA solution at the James A. Lovell Federal Health Care Center (JALFHCC), to include internet access with web security and filtering. The Guest Internet Access operates separately from the facilities official information technology systems networks and data infrastructure. The project collaborated with Government leadership to design and provides all equipment and software, installation, management and maintenance of the FHCC GIA network.

The United States Military Entrance Processing Command (USSMEPCOM)

Presently working in collaboration with USMEPCOM's Project Management Office (PMO). USSMEPCOM is a Major Command of the U.S. Department of Defense. USMEPCOM screens and processes applicants into the United States Armed Forces. I am directly responsible for four different projects.

1. Golden Gate: This project built an initial proof of concept and initial operational test and evaluation, resulting in a Dev and Test environments for Oracle 12C Multi-tenancy for non-MIRS databases.

QUALIFICATION HIGHLIGHTS

- ♦ 22 Years as a Technical Information Management Professional
- ♦ Microsoft Certified Systems Engineer (MCSE/MCSA)
- ♦ PMBOK Certified Project Manager (PMP)
- ♦ Current Secret Clearance
- ♦ Bachelor's Degree, Computer Science
- ♦ MBA In Health Care Management Loyola Quinlan University

2. EFCS (Electronic Fingerprint Capture Software) & SWFT (Secure Web Fingerprint Transmission): The electronic fingerprint capture system maintains the sustainment and enhancement of fingerprinting hardware and software, as well as provides help desk support to the Command for 65 Electronic Fingerprint Capture Stations (EFCSs) and a Fingerprint Interface Server (FIS), enabling USMEPCOM to automate the fingerprinting process for new military recruits.
3. SWFT: The Fieldprint Livescan Fingerprinting Network is the only national network with locations in all fifty states, D.C. and Puerto Rico. This allows Fieldprint to offer cleared-companies the ability to meet the new DOD electronic fingerprinting requirement through the use of our national livescan network and officially authorized electronic collection for SWFT/OPM.
4. Telephony Infrastructure Upgrade: The Unified Communications System delivers the capability to provide VOIP Telephony Services and collaboration services (Instant messaging, and limited video teleconferencing), including telephony, voice messaging and conferencing.

Duties & Responsibilities for US MEPCOM

- Responsible for all Project Management Standard Operation Procedures, project management functions, and methodology.
- Lead project status meetings, portfolio and effectively informed Government on the status of all projects within the portfolio, all the while meeting accurate updates on status reviews for all communications reports.
- Established all program plans for communication reports, structures, processes, schedules, reporting requirements and communication channels.
- Created all project management plans (PMP), producing and implementing PMP documents, including Charters, Scope statements, Scope Management Plans, HR Management Plans, Requirements Management Plans and Risk Management Plans and Work Breakdown Structure.
- Responsible for establishing and implementing a documentation submission and approval process per CMMI Level III standards.
- Lead project teams in the preparation and distribution of meeting minutes, to include discussion, issues, risks, and task status. Meeting minutes were prepared and distributed no later than two business days.

October 2012– 2014

James A. Lovell Health Care Center: Is the United States' first federal health care center that partners the United States Department of Veterans Affairs and the Department of Defense into a single, fully integrated federal health care facility.

- Supervise and control the analysis, design, development, and implementation of major system applications and enhancements.
- Scheduled system analysis functions of onsite leaders and other subordinates. Allocate resources including personnel and equipment based on priorities as established by the DOD/VA system users.
- Coordinate the design, development, and implementation of software applications/enhancements.
- Assisted computing personnel, vendors and/or manufacturers' representatives in resolving complex procedural, operational and technical problems.
- Establish and control quality and quantity standards, procedures, and guidelines for design, development, testing, implementation, and maintenance of application software.
- Evaluate hardware and software products, and programming languages to determine their applicability to the system and the project.
- Completed various reports and summaries for management and/or users including status reports, problems, progress summaries, and system utilization reports.
- Answered questions and provided technical assistance and/or training to team members and system users.
- Review and analyzed system problems including system documentation and production output to identify solutions and/or make appropriate referrals.

Health and Human Services/Centers for Medicare & Medicaid Services CMS

Health Information Technology Coordinator GS-13

April 2011– Oct 2012

Provide health information technology guidance and oversight in accordance with federal government initiatives and policy.

- Responsible for directing and coordinating many aspects of the EHR Incentive Program.
- To insure effective management of all State and Government implementations of Electronic Health Care Records.
- Write procedures that enforce existing policies pertaining to technology management, and educate providers and State employees on best practices.

- Define program objectives to ensure consistency with the EHR Incentive Program goals by directing the policy implementation for hardware and software information systems, resource and asset management.
- Deal with individuals or groups representing widely divergent backgrounds, interest, and points of view by articulation and communication to the team assignments, projects, problems to be solved, actionable events, milestones and/or program issues under review, deadlines, and timeframes for work completion.
- Establish State program objectives and performance goals in order to assess progress toward individual achievement; analyze organizational and operational problems and develops timely yet economical solutions.
- Serve as lead SME for State Audit Strategies and construct sound methods and workflow in accordance with policy and regulation
- Provide guidance as an SME for all National Level Repository registration and attestation systems.

Vangent, Inc.

Sr. Health Care Technical Analyst

Feb 2010– April 2011

Provide health information technology program and clinical application support at a Joint Veterans Affairs (VA) and Department of Defense (DOD) hospital.

- Provide local project oversight for the design and management of health information technology initiatives within large scale integration.
- Subject Matter Expert (SME) for the Electronic Health Record's (EHR) Context Management (CM) application, which allows patient data to replicate and move between all four Electronic Health Record (HER) systems within the hospital.
- Worked directly with all clinical end users to troubleshoot, assist and diagnose issues of Single Sign-On (SSO) and Context Management (CM) healthcare applications.
- Assist technical writers in establishing a lesson learned database for the Joint Veterans Affairs (VA) and Department of Defense (DOD) clinical end users.
- Assist, train and monitor all clinical applications, including the hospital primary applications, AHLTA, CHCS, VISTA, and CPRS (Electronic Health Records).
- Collaborates with clinical end users and healthcare IT integration teams to integrate clinical technologies in a clinical setting for purposes of improving workflow efficiencies and delivering more efficient patient care.

Thompson Hotels

October 2002 – Feb2010

IT Director

Lead technical expert for strategic planning, policy implementation, and standards of development for all of Thompson Hotels.

- Trained, guide and monitor contractor performance, review work and provide advice and assistance.
- Developed transition plans and milestones highlighting performance improvement recommendations to create a reporting framework for Public Key Infrastructure (PKI) while performing a thorough understanding of IT authentication tokens such as digital certificates (CA), the registration authority (RA), symmetric and asymmetric cryptography.
- Forecast, conduct analysis, develop and document all procedures for budget proposals.
- Responsible for overseeing current contracts, reviewing current contracts, researching alternative pricing and implementing the new vendors.
- Task lead responsible for researching new systems, processed systems through security matrix and provided project oversight with systems implementations.
- Oversee and perform audits of network firewalls, routers, switches, WLAN servers, applications, and desktops.

The United States Marine Corps

Technical Applications Lead Analyst

August 1996 – January 2002

Lead technical support for Battle Creek Michigan's Marine Corps 6th ESB Engineer Support

- United States Marine Corps, Chicago, IL
Lead a team of application operations engineers responsible for implementing and enhancing monitoring tools, agents, dashboards, capacity planning and performance reports for company offerings
- Helped with the research and development of analytical strategies, tools, and processes to effectively store, analyze, and proactively use operational data.
- Communicated with technical and non-technical audiences including senior management to provide regular updates on operational status.
- Develop strategies aligned with the organization's plan to continue to improve operations capability.
- Managed a high performing operations team; conducted annual performance appraisals.

CERTIFICATIONS

- MCSE Microsoft Certifies Systems Engineer
- Comp Tia Security Plus

TRAINING

- BA Computer Science I.L.I.T Illinois Institute Of Technology
- MCSE Microsoft Certified Systems Engineer CED Solutions
- MBA Health Care Management Loyola Quinlan School of Business

CITIZENSHIP AND LANGUAGE

- U.S. Citizen
- English, familiar with Spanish.

KNOWLEDGE OF CLINICAL APPLICATIONS

Op Net, CHCS, AHLTA, CPRS, VISTa, NMIS, CCQAS, EAS IV, TOL, CCE, TPOCS, DMLSS, DOEHRSHC/IH/DR, SNPMIS, TMIP, M2, MCFAS, DMHRSi, MHS Learn, Essentris (CIS), (NCAT), Microsoft Project, Microsoft Project Server.